

HOW TO CLAIM THE ACUVUE® 100% Comfort Guarantee

We are sorry to hear you are not 100% satisfied with your purchase. Please tell us why you don't feel ACUVUE® contact lenses are the most comfortable lenses you've worn.

By giving us honest feedback you are helping to improve our understanding and enhancing our product offering.

To claim your refund please follow these 3 steps:

1. Buy any ACUVUE® product from your participating optometrist. If you are not 100% satisfied with the product within the first 30 days, we will give your money back.
2. Fill in the entry form below, enclose a copy of your original receipt and then send it back to us.
3. If your claim is valid, we'll send your money back to you in the mail once your claim has been successfully processed.

Full Name:	<input type="text"/>		
Residential Mailing Address:	<input type="text"/>		
<small>PO BOX NOT PERMITTED</small>			
City:	<input type="text"/>	State:	<input type="text"/>
Postcode:	<input type="text"/>		
Email:	<input type="text"/>		
Phone:	<input type="text"/>	Receipt Number:	<input type="text"/>
		<small>LAST 4 DIGITS OF BARCODE</small>	
Optometrist Name:	<input type="text"/>		
Optometrist Address:	<input type="text"/>		
Feedback:	<input type="text"/>		
<input type="checkbox"/>	I have attached a copy of my purchase receipt		
<input type="checkbox"/>	I have read and agree to the terms and conditions for this promotion		
<input type="checkbox"/>	I have read and consent to the Johnson & Johnson Vision Care privacy policy.		

ACUVUE®

Marketing Communications: Please send me special offers and promotional information about ACUVUE®

Privacy Notice: We collect your personal information so that you may participate in this ACUVUE® promotion and for its administration. If you did not give us this information you would be unable to participate in the promotion. With your express consent, which you may give us by ticking the Marketing Communications box above, we may use your personal information to send you marketing communications. Subject to some exceptions allowed by law, you may request access to, or correction of, your personal information while we store it. Your personal information may also be shared with other local contracted service providers who assist us with the administration of this promotion including 3rd party web site hosting companies and mail houses. For further details on this and the other ways by which we manage your personal information please read our Privacy Policy at acuvue.com.au/privacy-policy or contact us on 1800 736 912.

Terms & Conditions: 1. Promotion starts 12.01am Sydney time on 01/04/2019, ends 11.59pm on 30/12/2019. To claim, you must during the Offer Period, purchase one (1) ACUVUE® product from any participating optometrist, and if unsatisfied with the product within 30 days, complete the claim form and send a copy of both claim form and purchase receipt to ACUVUE® Money Back Guarantee Offer, Locked Bag 20, Broadway, NSW 2007. Claims must be received by 14/01/2020. Valid claims will receive cheque. Once claim per household. See www.acuvue.com.au for full terms and conditions.